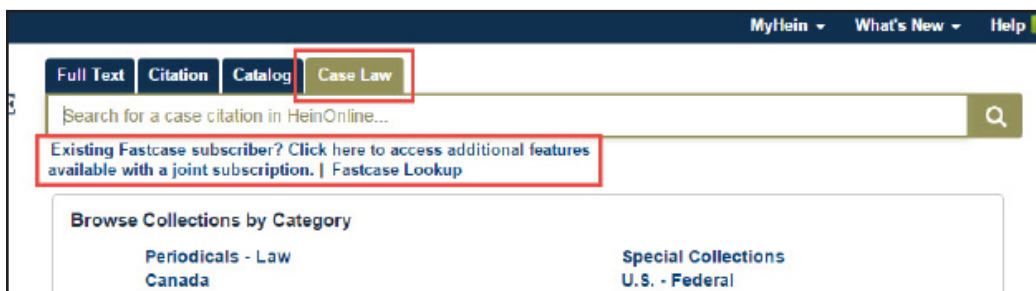# HEINONLINE

Help & Support
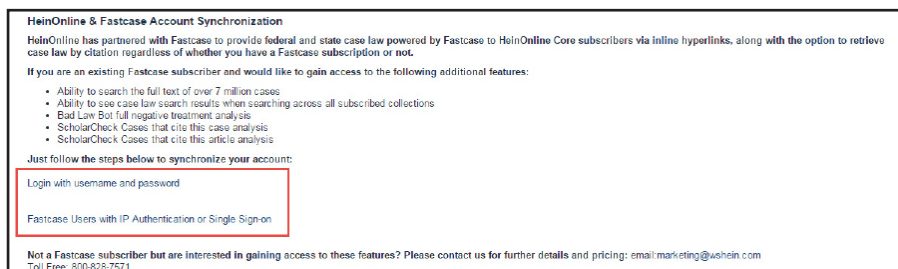## Fastcase/HeinOnline Account Synchronization
Instructions

If your institution subscribes to both HeinOnline and Fastcase, you can synchronize your accounts and take advantage of additional features offered with a joint subscription. Follow these simple steps to link your accounts today. Additional features include full text searchability and cited by case information for both cases and journal articles. There is no additional charge to synchronize existing accounts.
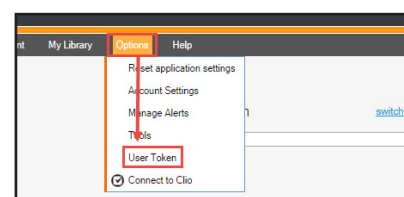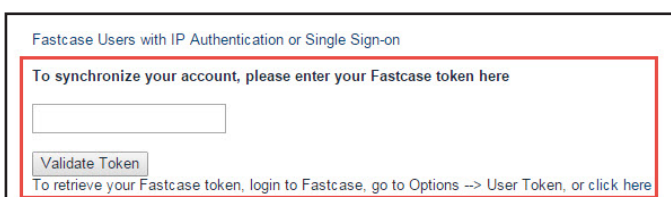
1 From the Case Law tab on the HeinOnline Welcome Page OR from inside a collection, click the link that says "Existing Fastcase subscriber? Click here to access additional features available with a joint subscription."

2 Next, click either the link to **Login with your username and password** or the link to **Fastcase Users with IP authentication or single sign-on**. For IP authenticated users, ensure you are logged into your Fastcase Account.

3 Enter your username and password, and your accounts will be synchronized. For IP authenticated users, click the **Options** tab inside the Fastcase database, and select **User Token**. A token will appear which can be copied and pasted into HeinOnline, which will then synch the accounts.

Our HeinOnline Help & Training page is fully searchable and user-friendly. It is integrated with our HeinOnline Blog to give you access to help topics and subjects covered previously.

Frequently Asked Questions:

This section includes answers to questions about access, branding, MyHein, privacy, short-term subscription options, the HeinOnline app and more!

Library Specific Support:

This section provides detailed examples of features, tools, and searching in specific HeinOnline libraries. It also contains all related support material for each library, which may include videos, FAQs, search syntax and helpful links.

Training Guides:

Download user's guides, quick reference guides, searching guides and more! All material is in PDF format.

Videos & Webinars:

Are you looking for live examples? Find our video library and webinar archive here.

If you have any questions, contact our support team by email at holsupport@wshein.com, by Live Chat, or by phone at (800) 277-6995.

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2350 North Forest Road Getzville, NY 14068
(800) 277-6995 | holsupport@wshein.com