

## TABLE OF CONTENTS

<b>ABOUT THE AUTHOR .....</b>	<b>xiii</b>
<b>I. INTRODUCTION AND SCOPE.....</b>	<b>1</b>
<b>II. HISTORICAL DEVELOPMENT OF THE REGULATION OF THE FUNERAL SERVICES INDUSTRY.....</b>	<b>3</b>
<b>III. LICENSURE OF FUNERAL DIRECTORS, EMBALMERS, AND FUNERAL HOMES .....</b>	<b>13</b>
A. Licensure of Funeral Directors.....	13
B. Licensure of Embalmers .....	14
C. Licensure of Funeral Homes .....	15
<b>IV. STATE BOARDS OF REGULATION.....</b>	<b>17</b>
<b>V. STATE STATUTORY LAW.....</b>	<b>27</b>
<b>V. FEDERAL LAW (THE FUNERAL RULE) .....</b>	<b>33</b>
A. General Price List .....	33
B. The Basic Services Fee .....	35
C. Casket Price List .....	35
D. Outer Burial Container Price List .....	36
E. Telephone Price Disclosure.....	36
F. Statement of Funeral Goods and Services Selected.....	36
G. Misrepresentations .....	37
1. Embalming .....	37
2. Caskets for Direct Cremation.....	37
3. Outer Burial Containers.....	37
4. Legal Requirements.....	38
5. Preventative or Preservative Claims.....	38
6. Required Purchase of Funeral Goods or Services .....	38
H. Services Provided Without Prior Approval.....	39
I. Retention of Documents .....	39
J. For Further Information.....	40

<b>VII. SECONDARY SOURCES</b> .....	<b>41</b>
A. General References.....	41
B. Historical .....	41
C. Legal.....	42
D. Religion.....	42
E. Advice to Consumers .....	43
F. The Business of Funeral Directing.....	43
G. Funeral Directors' Perspectives.....	44
H. Funeral Homes (Including Zoning).....	45
I. Funeral Reform .....	45
J. Cremation .....	46
K. Embalming.....	47