HEINONLINE

Aligning Innovation with Impact: Our AI Approach

Presented by:

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The Evolution of HeinOnline

1940's

Print Era

Began publishing out-of-print GPO documents, law journals, and legal texts, building a foundation of access and preservation for the legal community.

1970's

Microform Revolution

Pivoted to microforms to archive vast collections of legislative histories and periodicals, saving libraries space while ensuring long-term access.

2000

Digital Leap

Launched HeinOnline with scanned page-image PDFs, advanced search, and citation tools, turning analog collections into an expansive, searchable legal research platform.

2025

The AI Evolution

HeinOnline is evolving with article summaries, chat support, and natural language search designed to boost discovery while keeping librarians in control of the research experience.

Our AI Charter

At HeinOnline, our approach to AI is grounded in purpose, guided by librarianship, and built on a foundation of trust, security, and preservation.

AI For Librarians

Anchors every AI project and focus-group insight to librarian-centric principles of transparency, privacy, and citation integrity, ensuring trustworthy, mission-aligned innovation.

Data Security & Privacy

Safeguards user and institutional data with end-to-end encryption and role-based access controls, ensuring no private data is stored or reused beyond inference.

AI-Powered Preservation

Harnesses machine learning for automated quality checks, metadata enrichment, and format migration to safeguard and perpetuate our historic collections.

Active AI Projects

Project	Phase	Goal
AI Summaries in Law Journal Library	Beta	Boosts search discoverability, enabling librarians to gauge article relevance at-a-glance
Support Chatbot	Development	Provides 24x7 first-line assistance across time zones, reducing wait times and freeing staff
Natural Language Search	Design	Support natural language for searching in HeinOnline, lowering the learning curve of search
Improved OCR Text and Subject Classification	Research	Fixes scan errors for existing and new content, more accurate keyword searching, PathFinder subjects
Contextual AI Deep Search	Design	Fuses “More Like This” retrieval with ScholarCheck/ScholarRank for citation-aware answers, while auto-adapting tone and guidance for students, librarians and other users

AI Summaries

Faster Triage, Richer Context

Each search result will show a concise AI-generated summary (~200-300 words), allowing users to gauge relevance prior to opening an article

1. **Facebook and the Future of Fair Housing Online [notes]**

Notes

Oklahoma Law Review, Vol. 72, Issue 3 (Spring 2020), pp. 711-730

Black, Jacob Parker

72 Okla. L. Rev. 711 (2019-2020)

ScholarCheck

Accessed 6 Times

PathFinder Subjects: Communications Law; Housing Law; Science, Technology, and the Law; Employment Practice and the Law

Summary | Matching Text

The article examines the legal conflict between the Fair Housing Act (FHA) and the Communications Decency Act (CDA) through the lens of the National Fair Housing Alliance's (NFHA) lawsuit against Facebook. It argues that while the CDA provides broad immunity to online platforms for third-party content, this immunity should not extend to cases where platforms actively contribute to discriminatory content, thereby undermining the FHA's goals. The author advocates for a balanced approach that preserves the CDA's protections while ensuring compliance with the FHA. Read More

AI Summaries

Structure Template

Summaries are organized into quick-scan blocks with clear subheads including Central Thesis, Key Issues, Methodology, and Findings, allowing users to zero in on the facet they care about

governance tools, leading to fragmented jurisprudence and significant societal implications. This approach, rooted in a contractarian view of the

AI Summary

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Confronting New Market Realities: Implications for Stockholders Rights to Vote, Sell, and Sue

Symposium: Confronting New Market Realities: Implications for Stockholders Rights to Vote, Sell, and Sue: Introduction

Central Thesis:

The traditional model of stockholder rights in corporations is facing challenges due to evolving market realities, particularly the rise of institutional investors and changes in legal and technological landscapes. The article advocates for the adaptation of corporate governance structures to address these new dynamics.

Key Issues:

- The transition from individual to institutional stock ownership and its impact on corporate governance.
- The effectiveness of stockholder rights to vote, sell, and sue in modern corporate environments.
- Emerging issues such as the role of institutional investors, technological advancements, and regulatory changes affecting stockholder participation.

Methodologies:

The analysis employs legal scholarship, statutory references (e.g., Delaware General Corporation Law), and empirical studies from contributors. It also draws on works from various scholars examining voting practices, market dynamics, and litigation trends.

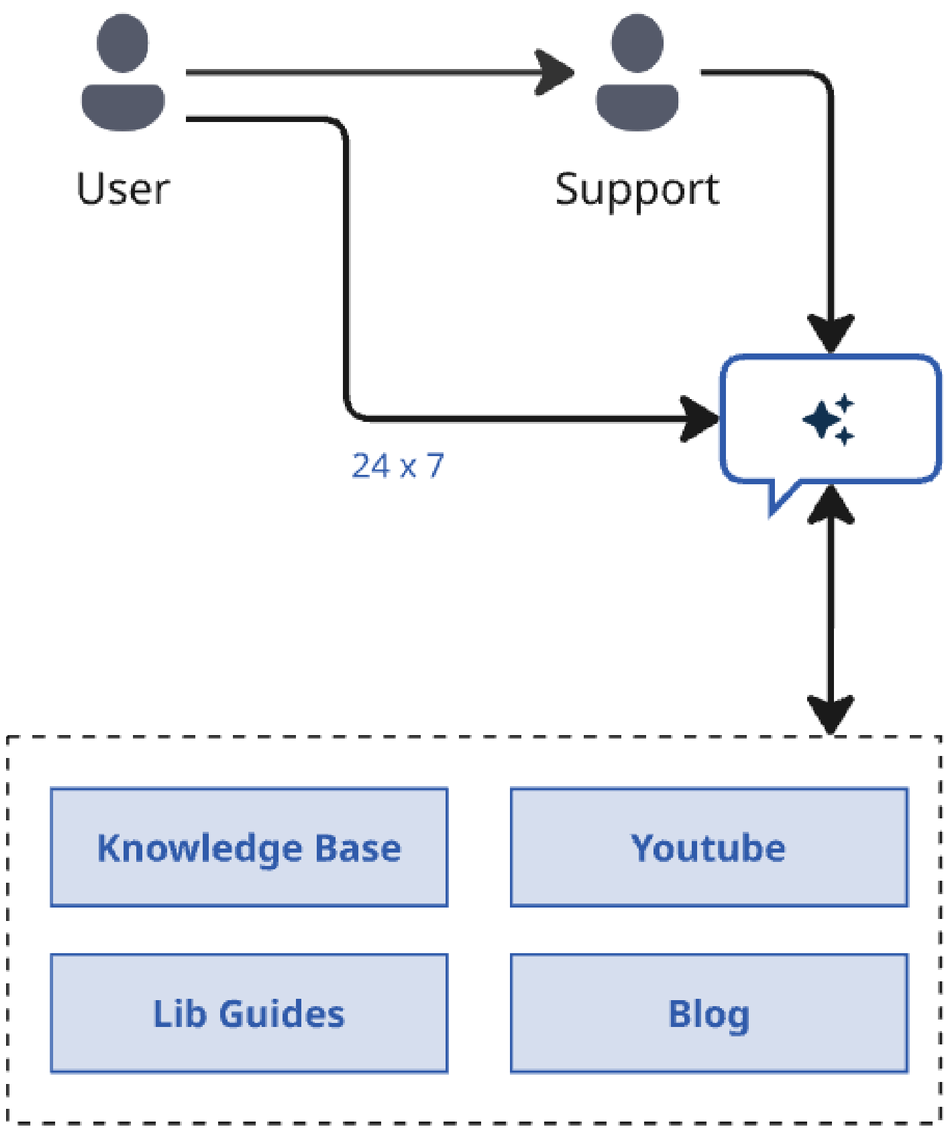
Support Chatbot

24x7 Assistance

Out AI chatbot handles routine “how do I…” questions, reducing average wait times from hours to seconds when live staff are offline or users are in different time zones.

Built on Trusted Content

Powered by our vetted HeinOnline Knowledge Base, LibGuides, and YouTube videos, and anonymized support transcripts, every response is routed through human review to ensure tone, accuracy, and helpfulness stay on point.



Focus Groups

We're inviting librarians and researchers to help shape the future of AI at HeinOnline. By joining our focus groups, you'll gain early access, offer real-world insight, and play a direct role in how new tools are developed.

1

Shape the Tools You Use

Your feedback will inform the design decisions related to AI summaries, natural-language search, and contextual AI deep search; tools built with your workflows in mind.

2

Get Early Access & Insider Tips

Test beta features in real research scenarios and learn shortcuts to take back and share with your patrons ahead of the public release.

3

Showcase Professional Insight

Share your challenges, see how your ideas translate into product changes, and strengthen your role as an innovative leader in the library community.

"I'm so impressed that HeinOnline is a trusted partner with libraries. You listen to our concerns and suggestions and treat us as colleagues at all levels of your organization."

- Bonnie Shucha, Assoc Dean & Law Library Director -
University of Wisconsin Law School

CELEBRATING 25 YEARS

Thank You

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